EVV Revised Policies Effective Oct. 1

HHSC has revised the following electronic visit verification policies, effective Oct. 1. The information is for program providers and financial management services agencies. It is on the [Policy section of the HHS EVV webpage](#).

[Claims Matching Policy (PDF)](#)

The policy:

- Includes additional EVV claims match result codes
- Identifies exceptions to the claims matching process

[Claims Submission Policy (PDF)](#)

- The policy includes detailed information about the requirement to submit claims for EVV-required services to the appropriate HHSC claims management system.
- The EVV Billing Policy has been incorporated into the policy.

[Email HHSC EVV with your questions.](#)