



Reports Mailed During Laboratory Web Shutdown

Texas Department of State Health Services (DSHS) Laboratory Web Portal Shutdown

On Oct. 25 the Texas Department of State Health Services (DSHS) Laboratory reported that the Laboratory Web Portal application for public health microbiology and clinical chemistry results experienced unexpected technical difficulties and is currently shutdown.

On Oct. 29 the DSHS Laboratory reported that provider report cards are also unavailable on the Laboratory Web Portal.

The DSHS Laboratory is actively working on a solution or a replacement web application. **Providers who normally receive results by the Laboratory Web Portal will have reports sent to them by mail monthly.**

Things to know:

- The DSHS Laboratory Web Portal is currently not available.
- Reports will be mailed monthly to providers.
- If you would like to get laboratory reports via fax, please:
 - Complete a Submitter Identification [Request Form](#)
 - Email the completed form to LabInfo@dshs.texas.gov or fax to 1-512-776-7533

For questions or missing reports email LabInfo@dshs.texas.gov or call 1-512-776-7578.