



Coming Soon: Texas Medicaid and Healthcare Partnership (TMHP) Provider Enrollment and Management System (PEMS) Updates

November 12, 2021

Reminder

[TMHP PEMS](#) is coming soon. For more information regarding the transition process, please visit [TMHP PEMS Notices](#). Provider enrollment functions will be available through PEMS and providers must use the new system to enroll in Texas Medicaid. The new system will be the single tool for providers enrollment, re-enrollment, revalidation, and maintenance requests (maintaining and updating provider enrollment record information).

PEMS Benefits

Using PEMS will result in the following benefits:

- PEMS eliminates the need for multiple Texas Provider Identifiers (TPIs), allowing providers to interact with all Texas Medicaid records in a single, easy-to-use system.
- PEMS will allow for Texas Medicaid enrollment in multiple state healthcare programs from a single application. Real-time data validation will reduce errors and expedite the enrollment process.
- The message dashboard will provide timely online email notifications and related correspondence.
- PEMS will offer real-time availability of changes made to provider information and offer instant access to the status of provider enrollment applications.
- PEMS will allow clients to locate providers faster with the expanded Online Provider Lookup search functionality.

Providers should plan for the following changes on **December 13, 2021**:

- PEMS will replace the Provider Enrollment on the Portal (PEP) and the Provider Information Management System (PIMS).
- PEP and PIMS will no longer be available.
- Paper applications for Texas Medicaid provider enrollment will be eliminated with the new online system.
- Providers must have access to the internet to utilize PEMS and use up-to-date internet browsers for optimum performance of the PEMS portal. Use Google Chrome or Microsoft Edge to reduce compatibility issues.

Additional information

Follow TMHP information regarding the latest implementation information on [PEMS](#).

Questions

For more information, call the TMHP Contact Center at **1-800-925-9126** or the TMHP-Children with Special Health Care needs (CSHCN) Services Program Contact Center at **1-800-568-2413**.