



**BlueCross BlueShield
of Texas**

COVID-19: Provider Re-Credentialing for Medicaid and Children's Health Insurance Program

What is new?

Per our contracts the re-credentialing process must be completed at least once every three years.

In response to COVID-19, the Texas Health and Human Service (HHSC) is allowing us an **additional two months to complete our provider re-credentialing actions if needed**. We are required to document the delay if the extension is used.

How long is the extension?


As of June 18, 2020, HHSC is allowing us an additional two months to complete the re-credentialing process.

What are we responsible for?

Providers are responsible to contact us if an extension is needed for their re-credentialing process as a Blue Cross and Blue Shield provider. We are required to document the reason for the delay if the extension time is used for the re-credentialing process of our providers.

Have questions?

Contact our Medicaid provider call center at 1-877-560-8055 or contact your Medicaid Provider Network Representative at 1-855-212-1615.

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