



## Provider Notification of Member Mammogram Screening in Austin, TX

Your health is important. Women ages 50 to 74 years with average risk for breast cancer should have a mammogram screening at least every two years for early detection of breast cancer. Breast cancer found at an early stage offers the best hope that treatment will be successful.

Blue Cross and Blue Shield of Texas (BCBSTX) is working with one of our network providers, Assured Imaging, a Rezolut company, to make it easier for you to get a mammogram. We have events scheduled near you the week of November 15. You can register to get a 3D mammogram at one of the BCBSTX events listed below.

Dates	Time	Location
Monday, November 15, 2021	8:00 a.m. – 5:00 p.m. (CST)	Southwest Keys Programs 6002 Jain Lane Austin, Texas 78721
Tuesday, November 16, 2021		
Wednesday, November 17, 2021		
Thursday, November 18, 2021		
Friday, November 19, 2021		

### How to Get Your Mammogram:

- Call **1-888-233-6121** to schedule your mammogram appointment, tell the scheduler you want to participate in the BCBSTX event, or
- You can schedule [online](#)
- Have your insurance card available at the time you call to schedule your appointment.
- Arrive at the mobile mammography coach at your scheduled time to have your 3D mammogram.

### IMPORTANT!

**You do not need to have a prescription or order from your doctor to get a mammogram with Assured Imaging Women’s Wellness.** The Assured Imaging mammogram mobile coach has COVID-19 protocols in place.

Call the BCBSTX Customer Service number on the back of your member ID card if you have any questions about your mammogram benefits. Having a mammogram is the best way to find breast cancer early. Breast cancer treatments are most effective when the cancer is found at an early stage. Call to schedule your appointment today!

Thank you for being a BCBSTX member!

Sincerely,  
Blue Cross and Blue Shield of Texas  
Quality Improvement Programs

Blue Cross and Blue Shield of Texas complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross and Blue Shield of Texas does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Texas:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Civil Rights Coordinator.

If you believe that Blue Cross and Blue Shield of Texas has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, Office of Civil Rights Coordinator, 300 E. Randolph St., 35<sup>th</sup> floor, Chicago, Illinois 60601, 1-855-664-7270, TTY/TDD: 1-855-661-6965, Fax: 1-855-661-6960, [Civilrightscoordinator@hcsc.net](mailto:Civilrightscoordinator@hcsc.net). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the [Office for Civil Rights Complaint Portal](#), or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available [online](#).