



**BlueCross BlueShield
of Texas**

Transportation Provider Enrollment with ModivCare for Texas Medicaid Non-Emergency Medical Transportation (NEMT)

Subject: Transportation Provider Enrollment with ModivCare

What changed

We are pleased to inform you that, Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid Programs for STAR, CHIP, and STAR Kids received approval to use ModivCare Solutions, LLC (formerly LogistiCare Solutions, LLC), the nation's leading manager of non-emergency medical transportation, to coordinate transportation for our members in our contracted service delivery areas (TRAVIS and MRSA Central). Prior to this arrangement, BCBSTX worked with the Medicaid Transportation Program to assist with coordinating transportation for our eligible members.

When it starts

Effective June 1, 2021, all non-emergency transportation (NEMT) services for our members with transportation benefits must be pre-arranged through ModivCare. ModivCare maintains a network of transportation providers that provide multiple levels of transportation services, including public transportation.

What it means

If you are interested in enrolling as a transportation provider please contact:

Cristina Lopez

Email: cristina.lopez@modivcare.com


Mobile: 512-939-3841

For additional information please reference ModivCare's Healthcare professional website for [health-care Professionals](#).

Sincerely,

ModivCare Solutions, LLC, a subsidiary of ModivCare, Inc., is an independent company that arranges transportation services for BCBSTX members. ModivCare is wholly responsible for its own products and services. BCBSTX makes no endorsement, representations or warranties regarding any products or services provided by ModivCare.

Checking eligibility and/or benefit information and/or the fact that a service has been preauthorized is not a guarantee of payment. Benefits will be determined once a claim is received and will be based upon, among other things, the member's eligibility and the terms of the member's certificate of coverage applicable on the date services were rendered. If you have any questions, please call the number on the member's ID card.

 By clicking this link, you will go to a new website/app ("site"). This new site may be offered by a vendor or an independent third party. The site may also contain non-Medicare related information. In addition, some sites may require you to agree to their terms of use and privacy policy.

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