



**BlueCross BlueShield
of Texas**

Revised Electronic Visit Verification (EVV) Policy Handbook Available Jan. 3, 2022

Blue Cross and Blue Shield of Texas (BCBSTX) is sharing information from Texas Health and Human Commission (HHSC)

Dec. 21, 2021

What's New

Effective January 3, 2022 revision of the [Electronic Visit Verification Policy Handbook](#) will publish.

Action Now

The revisions of the January 2022 handbook's policies will go into effect **Jan. 3, 2022** and include EVV standards and policy requirements for:

- Program providers
- Financial Management Services Agencies (FMSA)
- Consumer Directed Services employers (CDS)
- Payers such as HHSC and BCBSTX

The handbook replaces policies previously on the [HHSC EVV webpage](#). See [EVV Policy Handbook Revisions – November 2021 \(PDF\)](#) for differences between previous published policies and the revised handbook.

The following computer-based training courses on the [EVV Training page of the HHS Learning Portal](#) now reflects the revised EVV Policy Handbook:

- Initial EVV Policy Training for CDS Employers
- EVV Policy Training for Program Providers and FMSAs

Use the applicable checklist within [EVV Training Requirements Checklist \(PDF\)](#) for EVV training requirements and completion options.

Questions

For questions, please submit via email BCBSTX_EVV_Questions@bcbstx.com