



Alert: Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid Needs Your Updated Contact Information

November 19, 2021

What is Important

BCBSTX will soon conduct our medical records request for Healthcare Effectiveness Data and Information Set (HEDIS) 2022.

What We Need

We are requesting that you send us your updated contact information for your Medical Records department and/or third-party vendors you use.

Submit updated information to our email [Texas Medicaid Network Department](#).

Questions

For questions or additional information, please:

- Contact your BCBSTX Medicaid Network team at **1-855-212-1615** or
- Submit via email to [Texas Medicaid Network Department](#)